




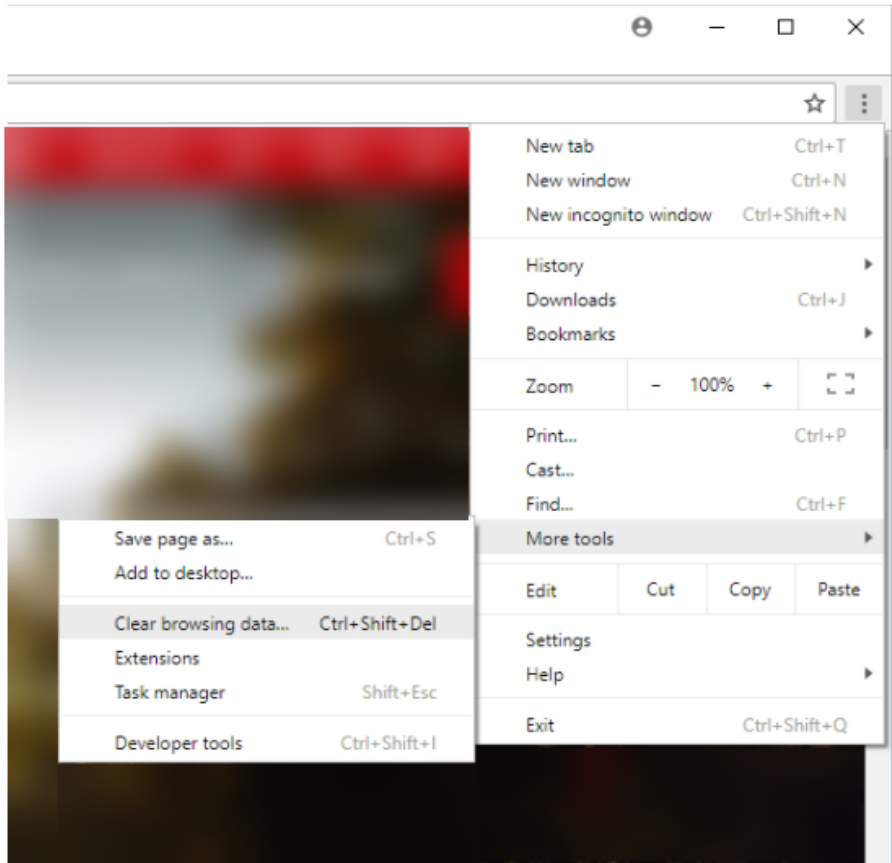
## Chrome (Win) - Clearing Cache and Cookies

This document explains how to clear the cache and cookies in Google Chrome.

### Chrome 59 and above

NOTE: You can also hold Ctrl + Shift + Delete and skip to step 3.

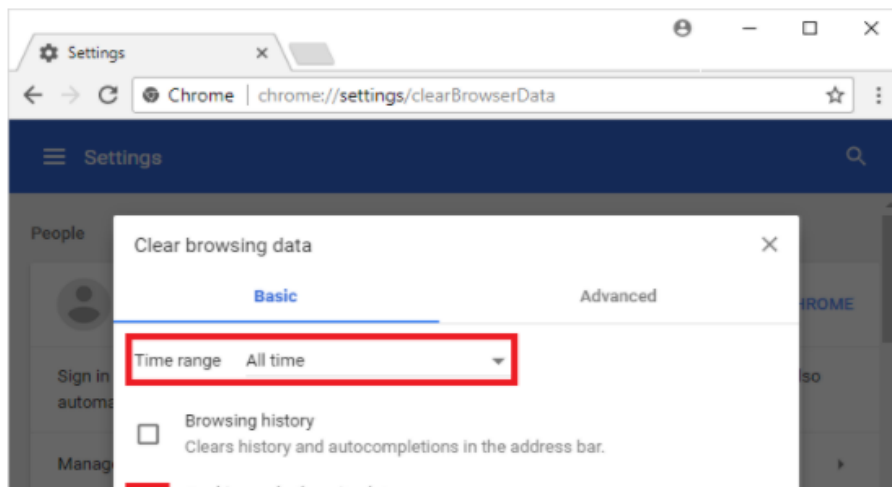
1. Click on the settings icon that appears to the right of the address bar. In the newest versions of Chrome, this appears as three vertical dots  and in older versions will be three horizontal lines  or a wrench icon .
2. From the menu, select More tools > Clear browsing data....

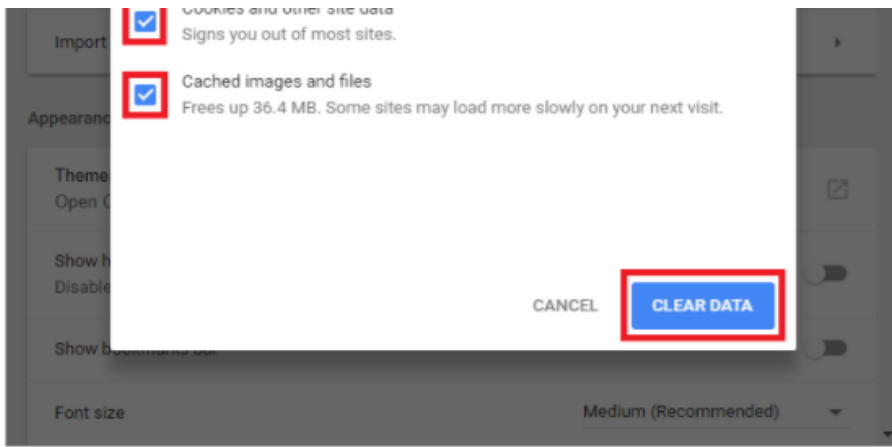


3. Check the following:

- Cookies and other site data
- Cached images and files



Select All time in the Time range drop down box and click on the CLEAR DATA button.

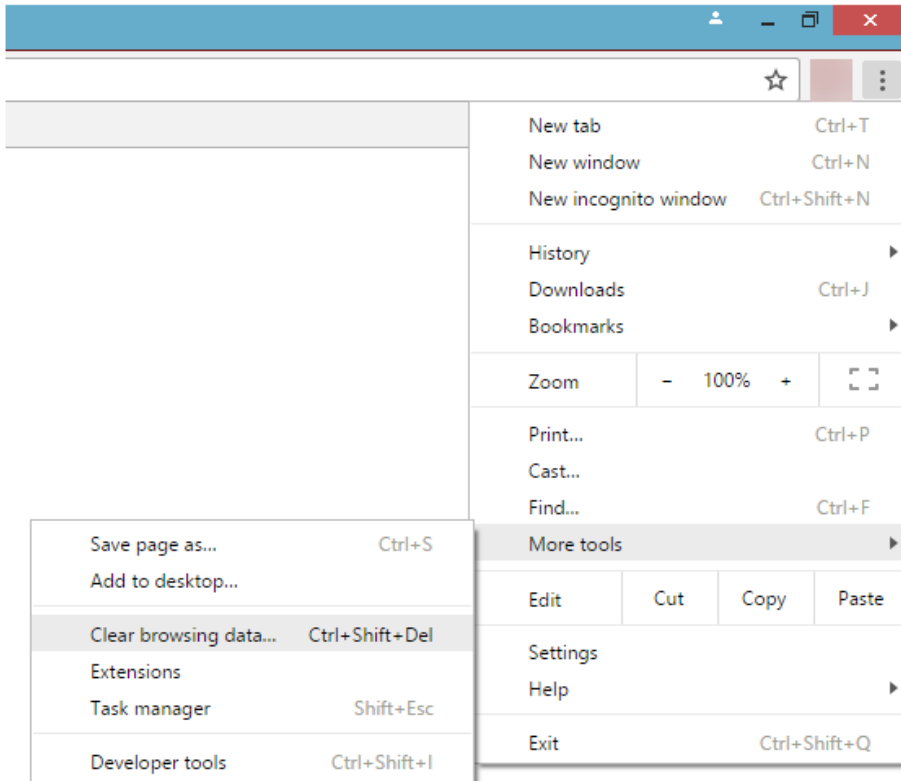




## Chrome 55-58

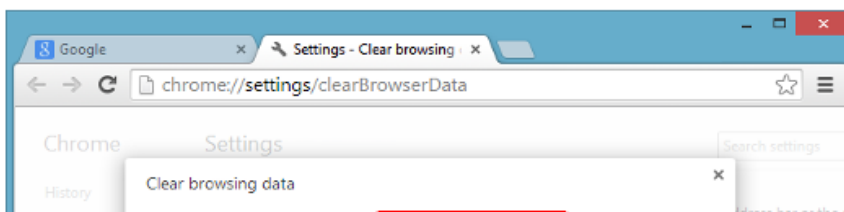
NOTE: You can also hold Ctrl + Shift + Delete and skip to step 3.

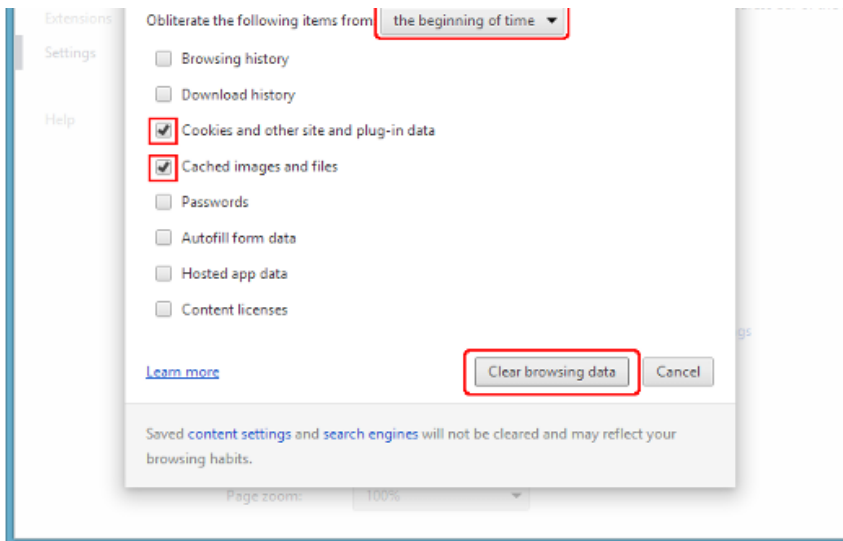
1. Click on the settings icon that appears to the right of the address bar. In the newest versions of Chrome, this appears as three vertical dots  and in older versions will be three horizontal lines  or a wrench icon .
2. From the menu, select **More tools > Clear browsing data....**



3. Check the following:
  - Empty the cache
  - Delete cookies and other site and plug-in data



Select the beginning of time in the drop down box and click on the **Clear browsing data** button.

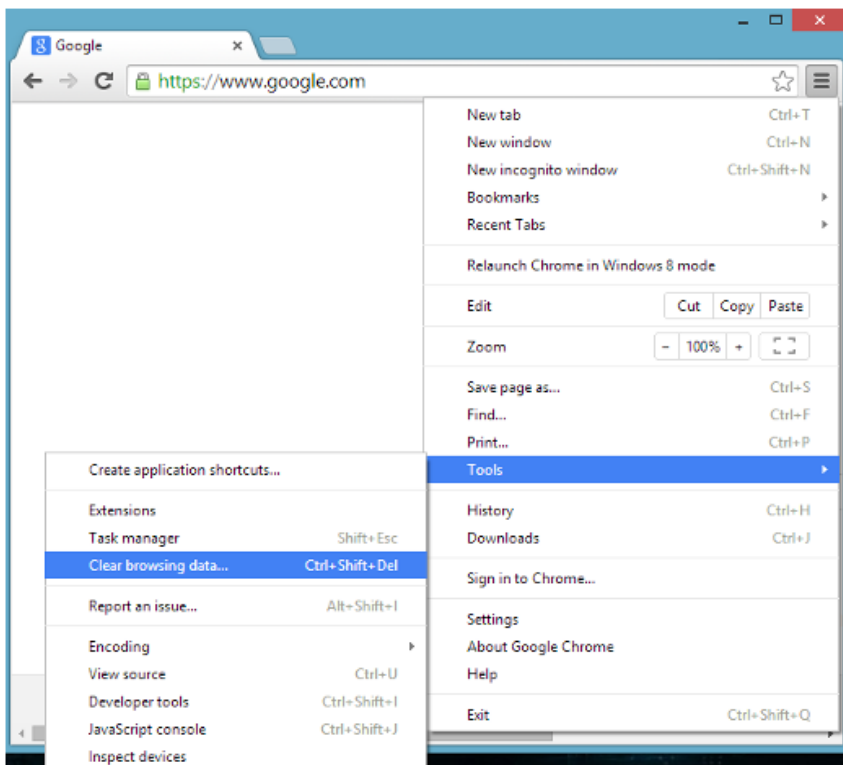




### Chrome 19-54

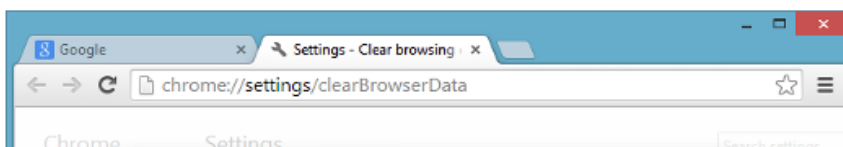
NOTE: You can also hold Ctrl + Shift + Delete and skip to step 3.

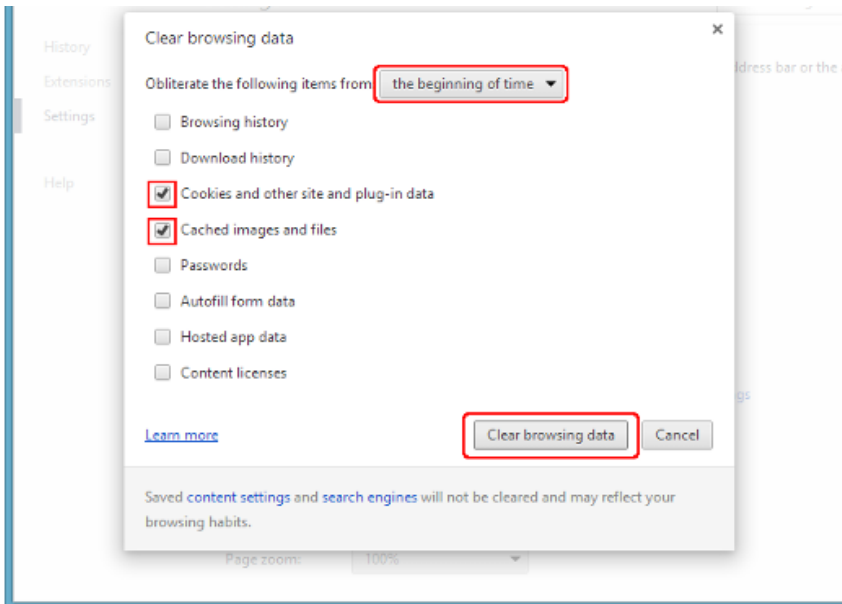
1. Click on the settings icon that appears to the right of the address bar. In older versions of Chrome, this appears as three horizontal lines  and in older versions will be a wrench icon .
2. From the menu, select Tools > Clear browsing data....



3. Check the following:
  - Empty the cache
  - Delete cookies and other site and plug-in data

Select the beginning of time in the drop down box and click on the Clear browsing data button.

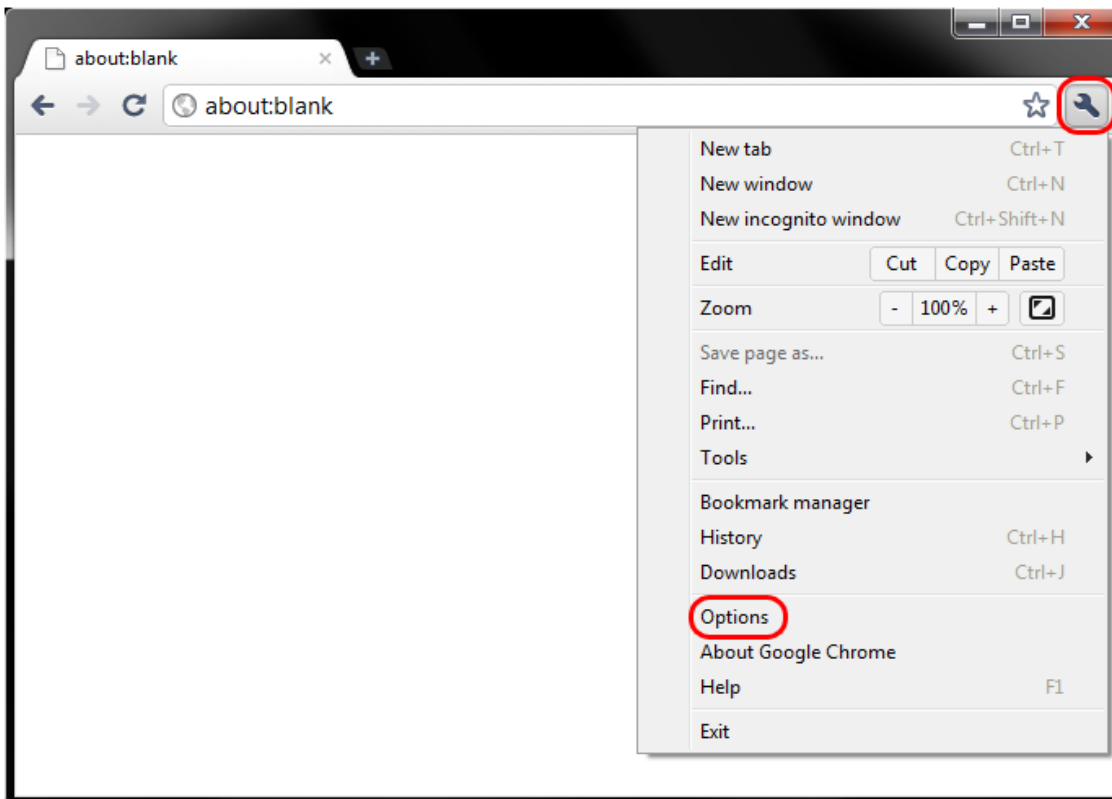




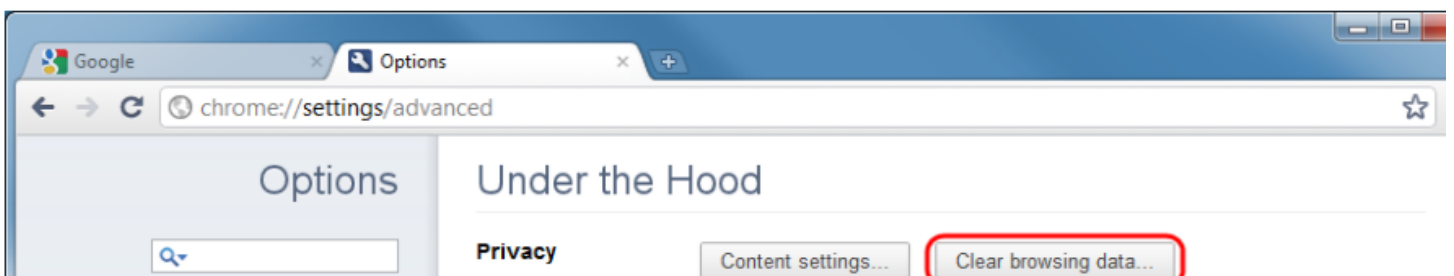
## Chrome 18 and lower

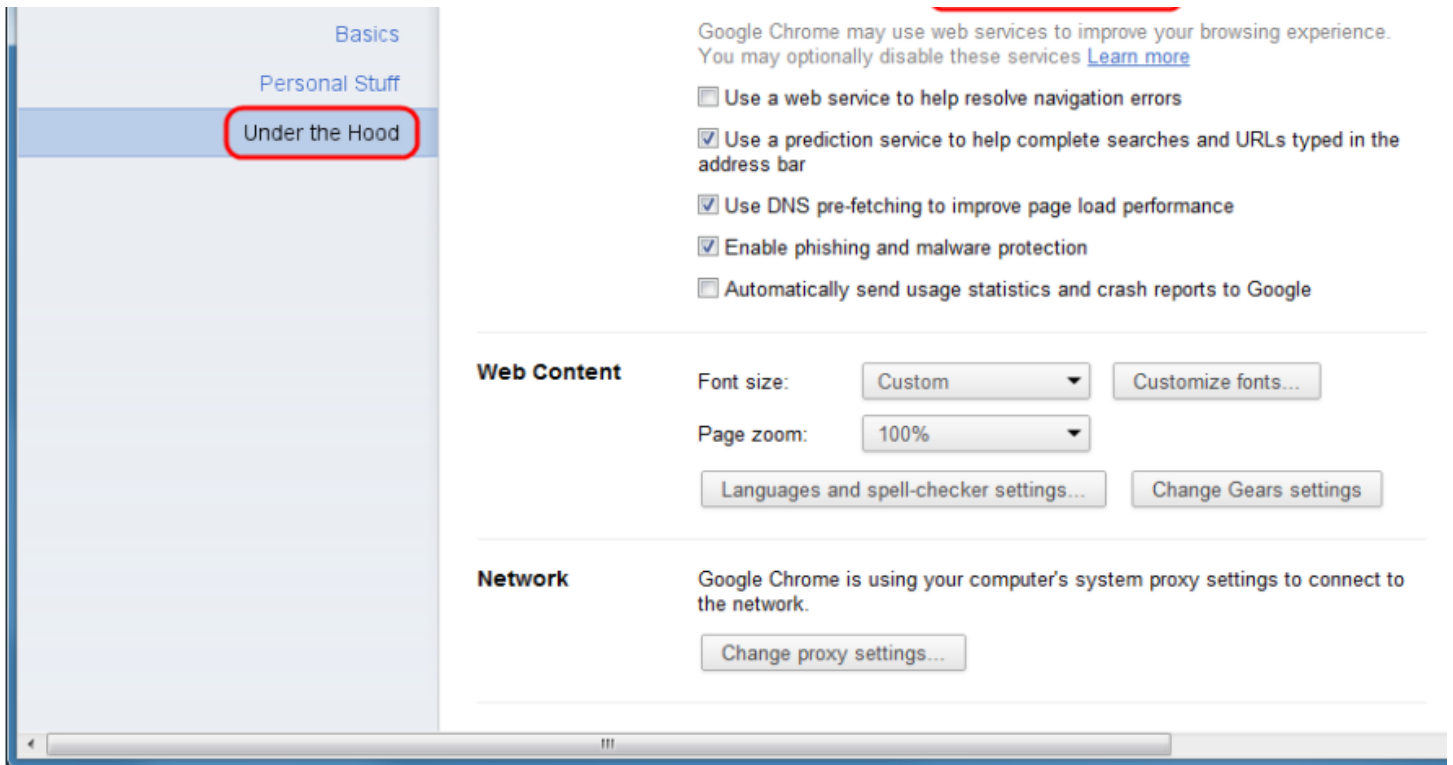
NOTE: You can also hold Ctrl + Shift + Delete and skip to step 3.

1. Click on Tools (the wrench icon) > Options.



2. Click on the Under the Hood tab, then the Clear browsing data... button.





3. Check the following:

- Empty the cache
- Delete cookies and other site data

Select the beginning of time in the drop down box and click on the Clear browsing data button.

